

# Accessibility Information and Resources

## Introduction

York Unlocked is an event that is located in and around the City of York. The City of York Council have a number of measures in place in York city centre to improve access for disabled people which can be found here [all links underlined below in red]:

[City Centre Disabled Access](#)

[Access in York Map](#)

## Quiet Periods

We understand that York Unlocked can be a busy event at peak times (11am-2pm) which can be overwhelming to some attendees. We advise if you're looking for a quieter time to visit early in the day (10am - 11am) or later in the afternoon (2.30pm - 4pm) is best, although this cannot be guaranteed.

## Parking

For information on car parks around the city, check out the City of York Council website here: [All council car parks.](#)

More information on Blue Badge parking in York can be found here: [Blue Badge parking](#)

## Accessible Toilet Provision

Information on public toilets in York city centre can be found here: [Public toilets in York](#)

Public toilets in York are cleaned and maintained by Healthmatic and you can report any issues on telephone: 01249 823143. Toilet locations in the city centre are outlined below with accessible toilets (require a RADAR key):

- St Leonard's Place public toilets, St Leonard's Place, Exhibition Square, York, YO1 7EW
- Coppergate Shopping Centre public toilets, Coppergate, York, YO1 9NT
- Nunnery Lane public toilets, Nunnery Lane car park, York, YO23 1AA

- St George's Field public toilets, St George's Field car and coach Park, Castle Mills Bridge, York, YO10 4AB
- Rougier Street public toilets, Rougier Street, York, YO1 6JB
- Silver Street public toilets, Silver Street, York, YO1 8RY
- Union Terrace public toilets, Union Terrace car and coach park, Clarence Street, York, YO31 7ES

## Live Streaming the Event

We know not everyone is able to attend the event in person. We have, therefore, arranged for a live stream to take place on Saturday and Sunday. You can take part in the York Unlocked event from home by accessing the live stream information on our website

<https://york-unlocked.org.uk/>

## Wheelchair/Step-free Access to Buildings

Buildings taking part in York Unlocked will be identified with both green balloons and a sign outside to indicate they are part of the York Unlocked event.

Some of the venues featured in the programme are historic and have limited accessibility due to steep steps, uneven flooring or tight areas. Below is a list of each York Unlocked 2024 location, if they're wheelchair accessible and any further access information available.

Location	Is the building accessible to wheelchair users?	Further Information
All Saints, Pavement	Yes	<a href="https://www.nationalchurchestrust.org/church/all-saints-pavement-york">https://www.nationalchurchestrust.org/church/all-saints-pavement-york</a> (Facilities)
All Saints Church & Anchorhold	Partially (not anchorhold)	Most of the church is wheelchair accessible, with level access to all parts, except the chancel and high altar where there's a small step. The aisles are wide enough to accommodate most wheelchairs or small mobility scooters. There's one accessible toilet.

		Anchorhold tours are not wheelchair accessible.
Assembly Rooms (ASK Italian)	Yes	There's a side entrance.
Bar Convent	Yes	<a href="https://barconvent.co.uk/getting-here/">https://barconvent.co.uk/getting-here/</a>
Barker Tower (Perky Peacock)	No	
Bishopthorpe Walled Garden (Brunswick Nurseries)	Partially	<p>The first part of the garden is wheelchair accessible. The inner garden has sloping paths and uneven surfaces. There will be areas cordoned off and extra seating put out for visitors needing to rest.</p> <p>Portaloo facilities will be onsite as it's a long walk from the front gate to the mess room building with the accessible toilet.</p>
Bishopthorpe Palace	Yes	<a href="https://www.accessable.co.uk/city-of-york-council/access-guides/bishopthorpe-palace">https://www.accessable.co.uk/city-of-york-council/access-guides/bishopthorpe-palace</a>
Bootham School	No	Walking tour around the site involves climbing up and down stairs.
Cameron Walker Court	Yes	Small step into garden area from Aldreth Grove - there's a path all the way around.
Castlegate House	No	
Central Methodist Church	Partially (ground floor only)	<p>Wheelchair access to ground floor only via the side access door (please ask our volunteers for assistance).</p> <p>The first floor gallery is not currently wheelchair accessible and</p>

		is accessed via steep, uneven steps so care is required.
City Screen Picturehouse	Yes	
Coney Street Riverside Development	No	
De Grey House	No	
Garforth House	No	House is accessed by steep steps
Grow It York	No	Wheelchair users are unable to get into the farm and down between the stacks.
Holy Trinity, Goodramgate	Partially (steps to Sunken Chapel)	Light levels are low and floors uneven.
Herbert House	No	Floors are very uneven and some spaces are poorly lit.
Holgate Windmill	No	No wheelchair access. The mill is raised on a traffic island with stepped access to the ground floor.  There are steep fixed ladders with handrails to the upper floors so some mobility is required.
Kentmere House Gallery	Yes	
King's Manor	Partially	There are steps, as well as uneven and slippery surfaces.
Mary Wandesford House	Partially (steps to garden)	There are small steps to the front of the house but there is a chair lift to the right hand side of the building.  There are also steps at the rear to get into the garden.

Merchant Taylors' Hall	Yes	
Monk Bar	No	Only accessed by climbing narrow stone stairs onto the city walls
Museum Gardens Lodge	No	Narrow spiral staircase to first floor
River House	No	
South Bank Studios	No	Studios are on the upper floors. There's a stairlift but there are steps into all of the studio areas. There's a stained glass window that can be viewed from inside the loft studios but it's accessed via steep steps.
SPARK: York CIC	Yes	
St Andrew's Church	Yes	There are 3 accessible parking spaces but there is a flat path between these parking spaces and the door. Graveyard is grassed with lots of low stone curbs.  There's an accessible toilet in the church hall which should be open.  There's limited phone signal on some networks.
St Anthony's Garden	Yes	The outside area is wheelchair accessible.
St Anthony's Hall	Yes	There's wheelchair/pushchair access through the side door of St. Anthony's via the garden.
St Crux Church Hall	Yes	
St Denys Church	Yes (Level access to the main areas)	<a href="https://www.nationalchurchestrust.org/church/st-denys-york">https://www.nationalchurchestrust.org/church/st-denys-york</a> (Facilities)
St Helen's Church	Yes	<a href="https://www.accessable.co.uk/city-of-york-council/access-guides/st-helen-s-church">https://www.accessable.co.uk/city-of-york-council/access-guides/st-helen-s-church</a>

St Martin-cum-Gregory (Stained Glass Centre)	Partially (not chancel)	<p>There's a wheelchair ramp available at the front entrance to the building.</p> <p>There is a small step up into the chancel area.</p> <p>Unfortunately the toilets are not wheelchair accessible.</p>
St Martin-le-Grand	Yes	<a href="https://www.accessable.co.uk/city-of-york-council/access-guides/st-martin-le-grand">https://www.accessable.co.uk/city-of-york-council/access-guides/st-martin-le-grand</a>
St Mary's Church, Bishophill Junior	Partially	There are some uneven surfaces and some restricted due to steps and narrow entries.
St Mary's Tower	No	There's a narrow spiral staircase which is the only access to the upper floor. Sensible shoes are advised. This location is not suitable for anyone with mobility issues.
St Olave's Church & Churchyard	Yes	There's a stone ramp up to the main entrance and an accessible toilet. There's also a portable ramp for wheelchair access to the east end of the church
St Saviourgate Masonic Hall	Yes	<p>The ground floor is wheelchair accessible and there's a chairlift to the first floor.</p> <p>The building has a car park but it's not available to visitors. There are <u>2 disabled parking bays on St Saviourgate</u>.</p>
Terry's Factory Clock Tower	Yes	
The Friends of York Art Gallery Fine Art Store	No	Unfortunately the space inside the stores is too narrow for wheelchair users.

The Guildhall	Yes	Lift available to council chamber
The Hospitium	Yes	Fully available for access needs – ramps outside, lifts inside, accessible toilet facilities.
Thin Ice Press	Yes	
West Offices	Yes	
York Explore Library	Yes	<a href="https://www.accessable.co.uk/city-of-york-council/access-guides/york-explore-library">https://www.accessable.co.uk/city-of-york-council/access-guides/york-explore-library</a>
York Medical Society	Yes (request access in advance)	Access needs to be arranged via the back garden gate.
York Oratory (St Wilfrid's) & Garden	Yes	Fully accessible to wheelchair users via the side entrance which has a ramp.
York Railway Station	Partially	No wheelchair access to Station Masters Office or Ballroom.  Building works around the station may cause access issues.
York Unitarian Chapel	Yes	

We recommend that you contact a building before visiting if you're unsure whether the space will be accessible to you.

## Some guidelines and useful links

If you are visiting any of the buildings taking part in York Unlocked there are a few reminders to be aware of which can be found here: <https://york-unlocked.org.uk/visitor-information>

As part of the event there are a limited number of programmes available which include both maps of the buildings and details about each building. Hard copies of the programme are available from mid August at venues across York, including York's libraries and visitor centre. Hard copies can be sent to you for a small fee and digital copy is available to download from our website: <https://york-unlocked.org.uk/>

We know everyone's accessibility needs are different, AccessAble's Detailed Access Guides is a useful online resource that tells you about access to [hotels and guest houses](#), [places to eat](#) and [drink](#), [places to visit](#) across the UK. Find their guide to [York](#) here.

If you are travelling to York, check the [i-Travel York](#) website for the most up-to-date public transport and travel information. The nearest train station is York Station. York is on the East Coast main line between London and Scotland. Direct rail services also run to York from many of the UK's main regional centres being reached easily from all the following centres: Edinburgh, Glasgow, Birmingham, Bristol, Leeds, Manchester, Newcastle, Nottingham, and Liverpool.